F 540-019-36EN (2019-09-13) (F540_019_36EN)



CERTIFICATE

Certification Body Management System No. 3053 TÜV SÜD Czech s.r.o.

certifies that



Slovak Telekom, a.s.

Bajkalská 28 SK - 817 62 Bratislava Ident. No.: 35763469

The list of sites / associated certificates is stated in the annex to this certificate, the annex is its integral part and contains 1 page.

> has established and applies management system of IT services in the field of

development and provision of ICT services and data services for major business customers and public administration in accordance with the service catalogue

> An audit was performed, Report No. 12.693.894 Proof has been furnished that the requirements according to

> > ISO/IEC 20000-1:2011

are fulfilled.

The certificate is valid from 26.11.2019 until 16.12.2021 Certificate Registration No. 11.909.570, revision No. 1

This certificate is a revision of the certificate No. 11.909.570, issued 17.12.2018.







Prague, 26.11.2019

The list of sites / associated certificates

Name and address of the site	Scope of audited activity	Registration No. of the associated certificate
Slovak Telekom, a.s. Jarabinková 1, Bratislava Za kasárňou 11, Bratislava Kukučínova 52, Bratislava Varšavská 24/A, Bratislava Poľská 4, Košice Rosinská cesta 8, Žilina Poštová 3, Žilina Poštová 1, Žilina Horná 77, Banská Bystrica Školská 10, Banská Bystrica Školská 10, Banská Bystrica Sládkovičova 2, Nitra Marka Čulena 55, Prešov Dolný Šianec 2, Trenčín Starohájska 1, Trnava Sládkovičova 4, Zvolen Sadová 621, Senica Špitálska 3, Michalovce Ing. Straku 4, Spišská Nová Ves Nám. republiky 4, Lučenec Sládkovičova 24, Levice Damjanichova 3138, Komárno Zámocká 8, Malacky Čučmianska Dlhá 8, Rožňava Tajov 1, Tajov	development and provision of ICT services and data services for major business customers and public administration in accordance with the service catalogue	_

